



info@impact-volution.com https://impact-volution.com/

B-7-18, Empire Subang Soho, Jalan SS 16/1, Subang Jaya, Selangor, Malaysia No.99-1, Jalan Adda 3/1, Taman Adda Heights, 81100 Johor Bahru, Johor D.t



## **SOFT SKILL**

## Communication & Interpersonal Skill

- \* Difficult People: What to do When You Can't Avoid Them
- \* Conflict & Emotional Management
- \* Effective Communication Through Personality Profiling
- \* Gen X-Y-Z Communication, Bridging the generation gap
- \* Using NLP in Effective Communication & Engagement
- \* Influencing & Persuasive Skills
- \* Keys to Holding an Effective Meeting
- \* Negotiation for Non-Meeting
- \* EQ at Workplace
- \* Team Collaboration Communication Workplace Communication